

Sister Act Travel Pty Ltd acts as a travel agency only. Sister Act Travel's obligation is to make travel arrangements for clients through various wholesalers providing transport, accommodation, air tickets and cruises. All reservations are booked under the terms and conditions laid down by the wholesalers. Sister Act Travel reserves the right to charge extra surcharges should the need for cancellations or amendments are to be made. Every person in your travelling party should be made aware of these Terms and Conditions. If you are making a booking on behalf of someone else an extra copy can be provided.

BOOKING PAYMENTS AND DEPOSITS

Your booking is not confirmed until payment of deposit is received. Some travel components may require full payment at time of booking. Payment schedule will be provided on your invoice. Failure to meet payment deadlines may result in your booking being cancelled and deposit forfeited. Payments by cheque or direct deposit may require five business days to process. Payments by credit card may incur additional fees.

TAXES AND LEVIES IMPOSED

Generally, most of your taxes are paid prior to departure from Australia. However, some countries will still charge a departure tax. Any additional taxes are the responsibility of the Traveller not Sister Act Travel.

DISCLOSURE OF FEES OR COMMISSIONS RECEIVED BY THIRD PARTIES

We may receive fees, commissions, gifts or financial incentives from third parties under this contract.

PAYMENT OPTIONS

Prices are based on payments made via direct deposit/cash or credit card. If paying via credit card, please refer to the Credit Card Authorization Form. A 1.25% credit card fee will also apply.

REFUNDS

Travel Agent will not provide you with a refund for the service fee charged if the booking does not go ahead. Refunds for bookings are subject to the T & C's of the supplier. If the supplier is required to provide you with a refund for the booking, agent will provide the refund, subject to the supplier's T & C's. Agents are not responsible for supplier delays in issuing refunds. Note that airlines can take between 60 – 90 days to process any refund.

TRAVEL INSURANCE

Your holiday safety is our main priority, and it is important that everyone in your travelling party is insured. A quotation for your travel insurance is offered on every booking, if you wish to not take out our Travel Insurance you will be required to sign a disclaimer. Should the Australian Government in conjunction with the various worldwide bodies place a **Do Not Travel** on the country you are travelling to, the insurance company will release a Statement regarding their recommendation for travellers.

TRAVEL DOCUMENTS:

It remains the customer's responsibility to ensure they have the requisite documents before travelling to a destination. Travel Agents may be able to assist with general enquiries but it is customer's responsibility to check. Best to assume you need a visa but to be sure, enquire on Smarttraveller website. Customers will not generally be permitted to board plane/vessel unless six months validity of passport. If travelling on foreign passport may require re-entry visa on return to Australia.

LIABILITY

Sister Act Travel Pty Ltd does not accept responsibility of any kind over conditions we have no control. Including delay, additional expenses, inconvenienced caused, injury or damage, political unrest, acts of war or terrorism, natural disasters etc... Sister Act Travel is not liable for any other event which is beyond our control which is not preventable by reasonable diligence on our part. Subject to Australian Consumer Law, travel agent does not accept any liability in contract, tort or otherwise for any injury, damage, loss, delay, additional expense or inconvenience caused by suppliers or third party providers over whom agents have no direct control. Agents not liable for force majeure or any other event which is beyond agent's control or which is not preventable by agent.

FORCE MAJEURE

Neither Party will be liable for any failure or delay in performing an obligation under this Agreement that is due to any of the following causes, to the extent beyond its reasonable control: acts of God, accident, riots, war, terrorist act, epidemic, pandemic, quarantine, outbreaks of infectious disease or any other public health crisis, civil commotion, breakdown of communication facilities, natural catastrophes, governmental acts or omissions, changes in laws or regulations, national strikes, fire, explosion, generalized lack of availability of raw materials or energy. For the avoidance of doubt, Force Majeure shall not include (a) financial distress nor the inability of either party to make a profit or avoid a financial loss, (b) changes in market prices or conditions, or (c) a party's financial inability to perform its obligations hereunder. If a force majeure applies, the customer will be bound by the supplier's terms and conditions.

PRIVACY

Sister Act Travel Pty Ltd will collect personal information about you (including health information where necessary) and may disclose your personal information to wholesalers providing services you require. Sister Act Travel does participate in marketing, should you wish not to be contacted with further holiday deals please advise your consultant.

HEALTH PRECAUTIONS

Customer's responsibility to seek medical advice in relation to any travel • Need for vaccinations / some countries may deny entry. For general advice please visit: Smarttraveller.

FREQUENT FLYER

Customer's responsibility to let travel agent know. Travel agent not responsibility for inability to claim points

INTERNATIONAL DRIVING PERMITS

Intending to drive a car whilst abroad? It is advisable to obtain an International Driving Permit. Car Hire companies will also require a credit card for security on the vehicle you hire.

Should you have any concerns regarding these terms speak with your consultant. By signing this document, you acknowledge and accept Sister Act Travel Terms & Conditions:

Signed: _____

Name: _____

Date: _____

Payments Options

1. Credit card surcharges will apply when paying by credit card. We accept Mastercard (1.2%), Visa (1.4%) and AMEX (1.8%).

Pay Now Via the Below URL:

<https://pay.travelpay.com.au/SISTERACT?>

paymentAmount=[VALUE]&CustomerName=[VALUE]&customerReference=[VALUE]
&contactNumber=[VALUE]&companyName=[VALUE]&additionalReference=[VALUE]
&abn=[VALUE]&customerEmail=[VALUE]

2. Direct Deposit

BSB: 484-799

Account # 601317318

Account Name: Sister Act Travel Pty Ltd

Reference: Your Surname

3. Skye Payments: Click on the Below URL to learn More:

<https://apply.flexicards.com.au/seller=STACT>